

# IDEAPAIN'T CREATE CLEAR FAQs



## WHERE CAN THE CREATE CLEAR TECHNICAL DOCUMENTS BE FOUND?

All IdeaPaint CREATE Clear installation instructions and videos, as well as all technical documents can be found at [ideapaint.ca/installation-specs/create](https://ideapaint.ca/installation-specs/create). These instructions should be reviewed before applying IdeaPaint.

## CAN CREATE CLEAR BE TINTED TO A CUSTOM COLOR?

IdeaPaint CREATE Clear cannot be tinted a custom color. However, CREATE Clear is a transparent paint solution that can be applied to smooth surfaces of any color, seamlessly blending with any interior décor.

## IS CREATE CLEAR ENVIRONMENTALLY FRIENDLY?

IdeaPaint CREATE Clear is an environmentally responsible coating that meets the stringent requirements of UL GREENGUARD Gold. A certified low-emission product, IdeaPaint CREATE fully adheres to the VOC limits established by South Coast Air Quality Management District (SCAQMD), California Air Resources Board (CARB), and Leadership in Energy and Environmental Design (LEED).

## ARE THERE ANY SAFETY PRECAUTIONS THAT SHOULD BE FOLLOWED?

Yes. Rubber gloves and safety goggles are recommended. The safety precautions outlined in IdeaPaint's Safety Data Sheet, found at [ideapaint.ca/installation-specs/create](https://ideapaint.ca/installation-specs/create), should be followed.

## WHAT IS THE BEST WAY TO PREPARE A SURFACE TO APPLY CREATE CLEAR?

Due to IdeaPaint's high gloss nature, surface imperfections can be magnified. Repair any scratches or bumps on the surface. Allow spackle to dry completely. Sand, smooth and wipe with a clean dry cloth. Then, prime using one of our preferred primers and apply 2 coats of preferred high-quality Architectural latex paint in the color of your choosing. Base coat paint should have a semi-gloss or gloss finish. Visit [ideapaint.ca/installation-specs/create](https://ideapaint.ca/installation-specs/create) for a complete list of our preferred primers and base coat paints. Allow 24 hours to dry before applying CREATE Clear.

## WHAT IS THE RECOMMENDED WAIT TIME BEFORE APPLYING CREATE CLEAR OVER A FRESHLY PAINTED SURFACE?

Review the manufacturer's instructions for the paint and follow their recommendations for applying a second coat. If there is no recommendation, wait 24 hours before applying IdeaPaint CREATE Clear.

## SHOULD THE SURFACE BE PRIMED BEFORE INSTALLING CREATE CLEAR?

IdeaPaint CREATE Clear performs best over a latex base coat paint with an eggshell, satin, semi-gloss or gloss finish. When applying over a latex paint with these finishes, primer is not required. If the wall finish is matte or flat, apply 1 coat of preferred clear primer, such as: IdeaPaint Clear PRIMER, Zinsser BIN Clear Primer, or Kilz Klear Primer. For a complete list of our preferred primers, visit [ideapaint.ca/installation-specs/create](https://ideapaint.ca/installation-specs/create). Allow primer to dry for 24 hours. Remember—follow all manufacturers' application instructions.

## CAN CREATE CLEAR BE APPLIED OVER AN EXISTING WALL COLOR?

Yes, CREATE Clear can go over existing wall color. CREATE Clear can be applied over a clean latex base coat with a, eggshell, satin, semi-gloss or gloss finish. If the base coat finish is flat or matte, apply 1 coat of preferred clear primer for best performance.

## WHAT PRIMER IS RECOMMENDED FOR CREATE CLEAR?

If applying IdeaPaint CREATE Clear over flat or matte paint, apply 1 coat preferred clear primer, such as: IdeaPaint Clear PRIMER, Zinsser BIN Clear Primer, Kilz Klear Primer. Visit [ideapaint.ca/installation-specs/create](https://ideapaint.ca/installation-specs/create) for a complete list of preferred primers.

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When installing IdeaPaint over a substrate other than drywall view our Substrate Specific Installation Guide, or email us at [csr@dundasmatheson.com](mailto:csr@dundasmatheson.com).

## DOES CREATE CLEAR HAVE AN ODOR?

CREATE Clear is virtually odorless. It is still recommended to properly ventilate the space as is recommended when applying any traditional paint. Open windows, doors and HVAC system to 100% air exhaust to ventilate area and aid in curing and drying.

## CAN IDEAPAIN'T RECOMMEND A LOCAL INSTALLER FOR CREATE CLEAR?

If you are looking for an IdeaPaint installer in your region, email us at [csr@dundasmatheson.com](mailto:csr@dundasmatheson.com) and we can recommend someone to you. CREATE Clear does not require professional installation, however. Before applying, refer to the IdeaPaint CREATE Clear installation instructions and video at [ideapaint.ca/installation-specs/create](https://ideapaint.ca/installation-specs/create).

## HOW DIFFICULT IS IT TO APPLY CREATE CLEAR?

CREATE Clear can be installed successfully by anyone who is comfortable painting traditional latex paint. Before applying, refer to the IdeaPaint CREATE Clear installation instructions and video at [ideapaint.ca/installation-specs/create](https://ideapaint.ca/installation-specs/create).

## HOW LONG WILL A CREATE CLEAR SURFACE LAST?

Each IdeaPaint CREATE Clear kit is backed by a 10-year limited warranty that guarantees IdeaPaint will not crack, yellow, or peel. This warranty is outlined in our Terms & Conditions.

Remember that the writing and erasing performance of an IdeaPaint surface is prolonged with proper maintenance and upkeep, which can be found in our Use & Care Guide.

## HOW CAN CREATE CLEAR BE REMOVED FROM THE WALL?

IdeaPaint never needs to be removed. If an IdeaPaint surface is no longer needed, paint over it similar to any painted wall. Simply sand the surface, prime and then paint.

## WHAT IS THE RECOMMENDED WAY TO CLEAN CREATE CLEAR OFF OF HANDS, TRIM BOARDS OR OTHER SURFACES?

Clean CREATE Clear from hands with soap and water. Clean any other surface by applying the acetone to a rag, then work the spill with the damp rag.

## WHEN WILL THE CREATE CLEAR SURFACE BE READY FOR USE?

CREATE Clear is ready to write on after 7 days. Both writing and erasing performance will improve as the IdeaPaint surface ages, even after the initial cure period.

## CAN A CREATE CLEAR SURFACE BE TOUCHED UP?

Yes. The patch may be slightly visible, but it will not affect writing performance. Sand the trouble spot, wipe clean, and re-apply CREATE Clear to the area by feathering it in with a 4 inch foam roller. If there are multiple spots that need to be repaired, it is recommended to recoat the entire surface.

If your wall is damaged, contact us at [csr@dundasmatheson.com](mailto:csr@dundasmatheson.com) for further instruction.